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The Compass Centre
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TW6 2GW

Iain MacKenzie
Network Rail Limited
Western House
1 Holbrook Way, Swindon
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Friday 17th December 2021

Dear Sophie

Heathrow Airport Limited ("HAL"): May 2022 Timetable Offer

We have been asked by Heathrow as their contractor to write to you in relation to the Working Timetable.

Network Rail and Heathrow Airport met to discuss the May 2022 timetable on the 16th November. Network Rail received Heathrow's preliminary proposal for the May 2022 timetable on 8 December, and Heathrow's final proposal for the May 2022 timetable on 16 December 2022. Heathrow's decision for the May 2022 timetable is as follows:

MTR

- a. 4tph to T4 – Monday to Friday – start of service until 20:07 (approximately to suit)
- b. 2tph to T4 and 2tph to T5 – Monday to Friday 20:07 until the close of service
- c. 2tph to T4 and 2tph to T5 – Saturday and Sunday – all hours

HEOC

- d. 4tph to T5 – Monday to Sunday – all hours

Network Rail prepared a timetable as is being implemented on 3 January 2022 (following the Determination ref HAL/TTP003), which resulted in that offer being sent to you earlier today, instead of an offer reflecting Heathrow's decision.

Network Rail would like you to be aware that it wrote to Heathrow on the 15 December 2021 stating its view that the timetable to be offered for May 2022 should be the same as has been required following the Determination ref HAL/TTP003. Heathrow responded on 15 December 2021 stating that it disagreed with Network Rail's view and that it had made its decision in compliance with the HAL Network Code.

Heathrow is the relevant decision-maker, as infrastructure manager for the HAL infrastructure. Heathrow will be separately sharing with you a decision document, which sets out an explanation of Heathrow's assessment of the respective proposals

made by MTR and HEOC, Heathrow's conduct and its application of the Decision Criteria pursuant to the HAL Network Code. Network Rail has not seen that decision document.

Network Rail and Heathrow are intending to meet in week commencing 4 January 2022 to discuss this matter. Further communication will follow as soon as possible after that. In the meantime, please take immediate steps to make your respective timetable planners aware (and anyone else that needs to know) of Heathrow's decision and the content of this letter, including that they must not act on, and must disregard, the contrary offer received by Network Rail so far as it relates to HAL Infrastructure.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Iain MacKenzie', written in a cursive style.

Iain MacKenzie
Customer Relationship Executive