

## Tony Worgan

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**From:** Jyoti Chander <Jyoti.Chander@heathrow.com>  
**Sent:** 03 August 2023 20:48  
**To:** Ben Sturgess (He/Him); Claire Woolford; Andy Bottom; EXTL: Cambourne Matthew; Rob holder; EXTL: Fowler Paul; Andrew Darbyshire (Supplier); Drake-Wilkes Nick; Nicholas Hewett; Broderick Darren; Tony Worgan; Richard Turner; Alan Muggleton; Nicole Coady; Richard Langley; Ryan Underwood; Joanna Grew; Iain Mackenzie (He/Him); Scott Martin  
**Cc:** Paul Breese; Alex Aitken; Harsha Gautam  
**Subject:** RE: OOC 2TT Industry Update 2 Aug 23 - slides

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Classification: Internal

Thank you Ben, that helps.

Regards

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**From:** Ben Sturgess (He/Him) <Ben.Sturgess@networkrail.co.uk>  
**Sent:** 03 August 2023 17:45  
**To:** Jyoti Chander <Jyoti.Chander@heathrow.com>; Claire Woolford <Claire.Woolford@networkrail.co.uk>; Andy Bottom <andy.bottom@mtrel.co.uk>; EXTL: Cambourne Matthew <Matthew.Cambourne@gwr.com>; Rob holder <Robert.Holder@gwr.com>; Paul Fowler (SUPPLIER) <Paul.Fowler@heathrow.com>; Andrew Darbyshire (Supplier) <Andrew.Darbyshire@heathrow.com>; Drake-Wilkes Nick <nick.drake-wilkes@networkrail.co.uk>; Nicholas Hewett <Nicholas.Hewett@networkrail.co.uk>; Broderick Darren <Darren.Broderick@networkrail.co.uk>; Tony Worgan <Tony.Worgan@networkrail.co.uk>; Richard Turner <Richard.Turner3@networkrail.co.uk>; Alan Muggleton <Alan.Muggleton@networkrail.co.uk>; Nicole Coady <Nicole.Coady@networkrail.co.uk>; Richard Langley <Richard.Langley@gwr.com>; Ryan Underwood <Ryan.Underwood@mtrel.co.uk>; Grew Joanna <Joanna.Grew@networkrail.co.uk>; Iain Mackenzie <iain.mackenzie@networkrail.co.uk>; Scott Martin <Scott.Martin2@networkrail.co.uk>  
**Cc:** Paul Breese <Paul.Breese@mtrel.co.uk>; Alex Aitken <Alex.Aitken@networkrail.co.uk>; Harsha Gautam <Harsha.Gautam@heathrow.com>  
**Subject:** RE: OOC 2TT Industry Update 2 Aug 23 - slides

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Good evening Jyoti,

The run-cases are described on slide 15 with a matching colour-code between that table and the graphs on slides 17-19.

The “HEX” run-case added two Heathrow Express services in each hour highlighted in yellow in that table. The “GWR” run-case added an additional GWR service going west of Goring & Streatley in each of the hours highlighted yellow for that run-case.

Hope that helps – please let me know if not.

Best regards,

**Ben Sturgess**

Advanced Timetable Manager (Wales & Western) | System Operator  
07740 782 927

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**From:** Jyoti Chander <[Jyoti.Chander@heathrow.com](mailto:Jyoti.Chander@heathrow.com)>

**Sent:** Thursday, August 3, 2023 3:27 PM

**To:** Claire Woolford <[Claire.Woolford@networkrail.co.uk](mailto:Claire.Woolford@networkrail.co.uk)>; Andy Bottom <[andy.bottom@mtrel.co.uk](mailto:andy.bottom@mtrel.co.uk)>; EXTL: Cambourne Matthew <[Matthew.Cambourne@gwr.com](mailto:Matthew.Cambourne@gwr.com)>; Rob holder <[Robert.Holder@gwr.com](mailto:Robert.Holder@gwr.com)>; EXTL: Fowler Paul <[Paul.Fowler@heathrow.com](mailto:Paul.Fowler@heathrow.com)>; Andrew Darbyshire (Supplier) <[Andrew.Darbyshire@heathrow.com](mailto:Andrew.Darbyshire@heathrow.com)>; Drake-Wilkes Nick <[Nick.Drake-Wilkes@networkrail.co.uk](mailto:Nick.Drake-Wilkes@networkrail.co.uk)>; Nicholas Hewett <[Nicholas.Hewett@networkrail.co.uk](mailto:Nicholas.Hewett@networkrail.co.uk)>; Broderick Darren <[Darren.Broderick@networkrail.co.uk](mailto:Darren.Broderick@networkrail.co.uk)>; Tony Worgan <[Tony.Worgan@networkrail.co.uk](mailto:Tony.Worgan@networkrail.co.uk)>; Richard Turner <[Richard.Turner3@networkrail.co.uk](mailto:Richard.Turner3@networkrail.co.uk)>; Alan Muggleton <[Alan.Muggleton@networkrail.co.uk](mailto:Alan.Muggleton@networkrail.co.uk)>; Ben Sturgess (He/Him) <[Ben.Sturgess@networkrail.co.uk](mailto:Ben.Sturgess@networkrail.co.uk)>; Nicole Coady <[Nicole.Coady@networkrail.co.uk](mailto:Nicole.Coady@networkrail.co.uk)>; Richard Langley <[Richard.Langley@gwr.com](mailto:Richard.Langley@gwr.com)>; Ryan Underwood <[Ryan.Underwood@mtrel.co.uk](mailto:Ryan.Underwood@mtrel.co.uk)>; Joanna Grew <[Joanna.Grew@networkrail.co.uk](mailto:Joanna.Grew@networkrail.co.uk)>; Iain Mackenzie (He/Him) <[Iain.Mackenzie@networkrail.co.uk](mailto:Iain.Mackenzie@networkrail.co.uk)>; Scott Martin <[Scott.Martin2@networkrail.co.uk](mailto:Scott.Martin2@networkrail.co.uk)>

**Cc:** Paul Breese <[Paul.Breese@mtrel.co.uk](mailto:Paul.Breese@mtrel.co.uk)>; Alex Aitken <[Alex.Aitken@networkrail.co.uk](mailto:Alex.Aitken@networkrail.co.uk)>; Harsha Gautam <[Harsha.Gautam@heathrow.com](mailto:Harsha.Gautam@heathrow.com)>

**Subject:** RE: OOC 2TT Industry Update 2 Aug 23 - slides

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Classification: Internal

Hi Claire,

Please can you define slides 17, 18 & 19 – when you say run case scenario, HEX & GWR – can you define what these actually are in terms of changes to the train plan / tph?

Thank you

**Jyoti Chander**

(Jo-Tee Chan-derr) (she/her/hers)

**Planning & Performance Manager**

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[heathrowexpress.com](http://heathrowexpress.com)





**From:** Claire Woolford <[Claire.Woolford@networkrail.co.uk](mailto:Claire.Woolford@networkrail.co.uk)>

**Sent:** 03 August 2023 14:41

**To:** Andy Bottom <[andy.bottom@mtrel.co.uk](mailto:andy.bottom@mtrel.co.uk)>; EXTL: Cambourne Matthew <[Matthew.Cambourne@gwr.com](mailto:Matthew.Cambourne@gwr.com)>; Rob holder <[Robert.Holder@gwr.com](mailto:Robert.Holder@gwr.com)>; Paul Fowler (SUPPLIER) <[Paul.Fowler@heathrow.com](mailto:Paul.Fowler@heathrow.com)>; Andrew Darbyshire (Supplier) <[Andrew.Darbyshire@heathrow.com](mailto:Andrew.Darbyshire@heathrow.com)>; Drake-Wilkes Nick <[nick.drake-wilkes@networkrail.co.uk](mailto:nick.drake-wilkes@networkrail.co.uk)>; Nicholas Hewett <[Nicholas.Hewett@networkrail.co.uk](mailto:Nicholas.Hewett@networkrail.co.uk)>; Broderick Darren <[Darren.Broderick@networkrail.co.uk](mailto:Darren.Broderick@networkrail.co.uk)>; Tony Worgan <[Tony.Worgan@networkrail.co.uk](mailto:Tony.Worgan@networkrail.co.uk)>; Richard Turner <[Richard.Turner3@networkrail.co.uk](mailto:Richard.Turner3@networkrail.co.uk)>; Alan Muggleton <[Alan.Muggleton@networkrail.co.uk](mailto:Alan.Muggleton@networkrail.co.uk)>; Ben Sturgess (He/Him) <[Ben.Sturgess@networkrail.co.uk](mailto:Ben.Sturgess@networkrail.co.uk)>; Jyoti Chander <[Jyoti.Chander@heathrow.com](mailto:Jyoti.Chander@heathrow.com)>; Nicole Coady <[Nicole.Coady@networkrail.co.uk](mailto:Nicole.Coady@networkrail.co.uk)>; Richard Langley <[Richard.Langley@gwr.com](mailto:Richard.Langley@gwr.com)>; Ryan Underwood <[Ryan.Underwood@mtrel.co.uk](mailto:Ryan.Underwood@mtrel.co.uk)>; Grew Joanna <[Joanna.Grew@networkrail.co.uk](mailto:Joanna.Grew@networkrail.co.uk)>; Iain Mackenzie <[iain.mackenzie@networkrail.co.uk](mailto:iain.mackenzie@networkrail.co.uk)>; Jyoti Chander <[Jyoti.Chander@heathrow.com](mailto:Jyoti.Chander@heathrow.com)>; Scott Martin <[Scott.Martin2@networkrail.co.uk](mailto:Scott.Martin2@networkrail.co.uk)>

**Cc:** Paul Breese <[Paul.Breese@mtrel.co.uk](mailto:Paul.Breese@mtrel.co.uk)>; Alex Aitken <[Alex.Aitken@networkrail.co.uk](mailto:Alex.Aitken@networkrail.co.uk)>; Harsha Gautam <[Harsha.Gautam@heathrow.com](mailto:Harsha.Gautam@heathrow.com)>

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All,

PFA the slide pack we talked through yesterday.

I noted the following actions:

- Performance data (slide 9) – Iain M – to look at timings in MTR EL data for passing Portobello Junction.
- Performance data – Nick D-W – to look at separating out pre 8am / post 8am data.
- Performance modelling – Ben – to confirm if depot moves included. Ben has confirmed this is included in the model. Closed.
- Saturday 2 Track – Claire – to set up Industry kick-off meeting in Sep 23.

If you have any further questions please let me know.

Thanks,

Claire



Claire Woolford ChPP MAPM  
Senior Sponsor (TVA)

07739786820

[Claire.Woolford@networkrail.co.uk](mailto:Claire.Woolford@networkrail.co.uk)

**Diversity and Inclusion Champion**



*My core working hours are Mon 0830 – 1700, Tue 0830 – 1530, Wed 0900 – 1530, Thu 0830 – 1630 and Fri 1230-1430*

**At Network Rail we work flexibly – so whilst it suits me to email now, I do not expect a response or action outside of your own working hours.**

-----Original Appointment-----

**From:** Claire Woolford

**Sent:** 18 July 2023 09:53

**To:** Claire Woolford; Andy Bottom; Paul Breese; EXTL: Cambourne Matthew; Rob holder; EXTL: Fowler Paul; EXTL: Harsha Gautam; [Andrew.Darbyshire@heathrow.com](mailto:Andrew.Darbyshire@heathrow.com); Drake-Wilkes Nick; Nicholas Hewett; Broderick Darren; Tony Worgan; Richard Turner; Alex Aitken; Alan Muggleton; Ben Sturgess (He/Him); EXTL: jyoti C-Ladwa; Nicole Coady

**Cc:** Joanna Grew; Iain Mackenzie (He/Him); Jyoti Chander; Scott Martin; Richard Langley

**Subject:** OOC 2TT Industry Update

**When:** 02 August 2023 14:00-16:00 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

**Where:** Microsoft Teams Meeting

Good morning all,

Network Rail would like to engage with Industry and provide a update on the OOC Saturday 2 Track Timetable workstream. The agenda will include:

- Meeting Purpose- Claire Woolford
- Current access status – Claire Woolford
- Modelling outputs and TT study feedback- Ben Sturgess/ Nick Drake-Wilkes
- Week 11 Performance Review - Nick Drake-Wilkes
- Review of Passenger Demand data – Nick Hewett/Scott Martin
- AOB/Questions- All
- Conclusions/Next Steps- Claire Woolford

I appreciate that we are nearing summer holiday time so if you are not available please pass on to a deputy and let me know.

We will aim to complete in 90 mins but I've set the invite for 2hrs in case of an over run.

An email will go out later today with some advance information for you to review on Week 11 Performance and Passenger observations.

Regards,

Claire

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## Microsoft Teams meeting

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